WILDWOOD CITY FIRE DEPARTMENT 2019 ANNUAL REPORT



Ernest Troiano III Acting Fire Chief



Prepared by: Acting Fire Chief Ernie Troiano III Acting Deputy Fire Chief Daniel M. Dunn Fire Official William Cripps

Released: February 29, 2020

Executive Summary

This was yet another busy year for the Wildwood City Fire Department as we continue to make progress in the services provided, training of our members, equipment and funding opportunities available to our municipality for the year 2019. The department continues to look at providing the very best in Fire, Rescue and EMS services to our municipality while being financially responsible to the people we serve.

Services Provided

Being able to provide a variety of specialized services, not customary to most fire departments, is what sets our department apart from others within our county.

The Wildwood City Fire Department continues to offer open water rescue responses during the "shoulder season" for our island community when the beach patrol is no longer in service. We also continue to support the A.L.E.R.T. (After-hours Lifeguard Emergency Response Team) in conjunction with the Wildwood Beach Patrol's unit in the summer evening hours when the beaches are closed.

The Wildwood City Fire Department is the lead agency for the Cape May County - Regional Urban Search Team (R.U.S.T.). This team specializes in Structural Collapse Rescue, Confined Space Rescue, High-Angle Rope Rescue, Surface Ice and Water Rescue and Trench Rescue. In the summer of 2019 the

team completed over 30 hours of training in Swiftwater Technician certification and Swiftwater Boat Operator training. Also during the 2019 the team conducted Target Hazard Rope Rescue training at an amusement pier in Ocean City and Trench Rescue refresher training in Lower Township. Team members also received training in advanced shoring operations and participated in a large year-end full-scale exercise in December.

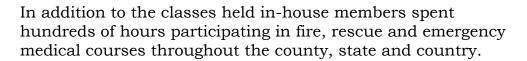


2019 Annual Report Page 2 of 49

Training

The Officers and Firefighters of the Wildwood City Fire Department continuously further their education through officer development classes and tactical courses. Training and being prepared for the unknown is always at the forefront of our department. During the 2019 calendar year the department conducted several in-house training programs to maintain skills in various certification disciplines including but not limited to;

- Vehicle Extrication and Stabilization
- Elevator Rescue and Emergencies
- Open Water Rescue





Chief Daniel Speigel and Captain Daniel Dunn were selected to attend the Firefighter Organizational Culture of Safety (FOCUS) seminar on September 19 & 20, 2019 in Chicago, IL. They represented one of only twelve fire departments from throughout the country to attend.

Until recently the US fire service lacked a reliable and valid instrument to measure its specific safety climate. FEMA funded the



Center for Firefighter Injury Research and Safety Trends (FIRST) at Drexel University to develop an industry-specific firefighter safety culture survey.

In 2016, Drexel University partnered with the Fire Department Safety Officers Association (FDSOA) and was awarded a FEMA Fire Prevention & Safety (FP&S) grant to move research into practice through dissemination of the survey tool. To date over 400 fire departments have assessed with FOCUS. FOCUS provides fire departments with objective data to reduce injuries in the fire service. The Wildwood City Fire Department conducted the survey in March-April of 2018.

All participating departments receive customized reports of their safety culture scores, and where applicable, scores by individual stations within their department. As appropriate, fire departments will be able to benchmark their

2019 Annual Report Page 3 of 49

scores to departments in their FEMA region and to similar departments throughout the US.

The culture around safety in any organization is a strong predictor of injuries. Safety climate is the measurable aspect of organizational safety culture and has been used by other industries such as healthcare, construction, and manufacturing to gauge and improve safety performance. The model for this project presumes that climate-outcome relationships are mediated by safety behavior, as tested and supported in the meta-analytic study of Christian et al. (2009). This framework reflects the current evidence of the causal path that safety climate takes to impact organizational and safety outcomes.

Given the evidence regarding climate's predictive validity, it follows that improvements in safety climate will result in subsequent improvements in safety behaviors along with a reduction of poor safety outcomes including nearmisses, injuries, and line of duty deaths. Recent research also finds that improvements to safety climate result in improvements to organizational outcomes - not traditionally thought of as 'safety' outcomes - such as turnover, job satisfaction, employee engagement, and morale.

The Wildwood City Fire Department had a high overall FOCUS score as well has high scores in management commitment and supervisor support. We also had below average rates of burnout for fire and EMS and had high job satisfaction (morale) and work engagement scores. Our Department is very proud of the results of this survey tool and will continue to strive to maintain and improve our scores even further in the future.

Also, during 2019 several Department members completed the Critical Infrastructure Protection Program through the Texas A&M Engineering Extension Service. This program consisted of four separate courses including; Critical Asset Risk Management, Critical Decision Making for Complex Coordinated Attacks, Threat and Hazard Identification and Risk Assessment Critical Infrastructure Security and Resilience Awareness





2019 Annual Report Page 4 of 49

Equipment and Funding Opportunities

Through our Community Risk Assessments the Wildwood City Fire Department continues to try and be well equipped and trained in order to provide the very best in emergency services for our residents and visitors. Being an urban city on an island with a tremendous tourist base in the busy summer season makes our municipality vulnerable.

The Wildwood City Fire Department has been very fortunate over the past several years to receive numerous grants that have helped us successfully fulfill our mission. These include two Federal Emergency Management (FEMA) Staffing for Adequate Fire & Emergency Response grants, Assistance to Firefighters Grant (AFG), United States Department of Agriculture (USDA) Economic Impact Initiative for Purchase of Fire Equipment grant, and the Lt. Joseph P. DiBernardo (Joey D) Foundation grant.

In 2019 the Wildwood Business Improvement District (BID) and Boardwalk Special Improvement District awarded a grant to the Wildwood City Fire Department for the purchase of two EMS bicycles. These bicycles were purchased, outfitted with medical equipment and placed in service. These bicycles can be used during numerous special events that are held throughout the City each year including but not limited to; boardwalk special events, events at the Byrne Plaza on Pacific Ave., Roar to the Shore Motorcycle Rally, and New Jersey State Firefighters Convention. The bicycles allow for our members to access crowded event areas quickly in the event of an emergency to begin administering emergency medical care. The purchase of these bicycles would not have been possible without the support of the Wildwood BID and SID.



Our Department continues to actively seek and aggressively pursue any available grant funding that saves money for our taxpayers while at the same time improving the overall health and safety of our members. This also results in our Department having the most technologically advanced equipment available which increases our efficiency and abilities to respond as an All-Hazards emergency response organization.

2019 Annual Report Page 5 of 49

Health and Safety Consultations

The Wildwood City Fire Department is committed to the health, safety, and welfare of our number one asset, our members. To that end, on June 12, 2019 the Department requested and conducted a voluntary Full-Service Safety Survey through the New Jersey Department of Labor-Public Employees Occupational Safety and Health and a Full-Service Occupational Health visit by the New Jersey Department of Health, Environmental and Occupational Health Assessment Program. One of the items noted as a result of this visit was that the Department's Days Away, Restricted, Transferred (DART) Rate and Total Recordable Case (TRC) Rate are below both national and state averages. A comparison of these rates indicates that our employees are less likely to sustain a work-related OSHA recordable injury or illness than employees in other similar workplaces nationwide. During the initial visit there were eight identified items requiring attention or correction. All of these items were confirmed abated during a closing conference on July 19, 2019. Completing this process allowed us to ensure that we are adhering to all applicable state and federal laws related to workplace health and safety.

Line of Duty Plaque Dedications

In 2019 the Wildwood City Fire Department dedicated plaques at the sites of two fires that resulted in line of duty deaths.

The first plaque was dedicated on September 23rd at Rio Grande and Pacific Ave. This was the site of the Ken's Bowldrome and Locke's Cigar Store fire on September 23, 1952 that resulted in the death of Wildwood Fire Department Firefighter Charles Bonner. During the fire there was an explosion that forced out the front of the building. During the excitement Firefighter Bonner suffered a stroke and was transported to a local hospital where he died a short time later.





2019 Annual Report Page 6 of 49

The second plaque was dedicated on December 20th at Juniper and the Boardwalk. This was the site of the Ocean Pier fire that occurred on Christmas Day in 1943. The fire was considered the worst in the history of the Cities if Wildwood and North Wildwood. It swept three boardwalk blocks, including the famous Ocean Pier, hotels, and stores, along with all the buildings northward on the boardwalk from Poplar Ave., additional homes on Juniper Ave. and 26th Ave. were damaged. During the incident Lieutenant Joseph Walto of the Wildwood Fire Co. # 1 was struck in the chest by a hose coupling. He was transported to a local hospital where he died two hours later.





These plaques will serve as a permanent reminder of the supreme sacrifice that Firefighter Bonner and Lieutenant Walto made in service to the City of Wildwood. They will never be forgotten and their stories will be shared will all who ever wear the uniform of a Wildwood City firefighter.



2019 Annual Report Page 7 of 49

Table of Contents

Mission/Vision Statements and Core Values	9
Message from Acting Fire Chief Ernie Troiano III	10
Personnel Milestones	11
Organization & Personnel	12
About us	13
Facilities and Apparatus	14-15
Operations	16-23
Fire Prevention	24-25
Training and Education	26-27
Special Units	28-31
Office of Emergency Management	32-33
Community Relations and Outreach	34-38
Revenue	39
Achievements: 2019	40
Goals/Objectives: 2020	41
A Final Word	42
Contact Information	43
Awards Committee detailed descriptions - Appendix A	44-49

2019 Annual Report Page 8 of 49

Fire Department Mission Statement:

The Wildwood City Fire Department is committed to prevent or minimize the loss of life, damage to the environment and loss of property from the adverse effects of fire, medical emergencies, natural disasters and hazardous conditions by providing the highest level of emergency services for our community since 1912.

Fire Department Vision Statement:

- We will strive to be role models in the community and leaders in our profession
- We will be accountable to those we serve, each other and any fire service organization we interact with
- We are committed to providing the best public service through training, education and equipment to the best of our abilities
- We are committed to our mission, values and dedicated to our fire service profession

Fire Department Core Values:

Teamwork: Working together to achieve common goals

Integrity: Committed to the highest standard of moral and ethical

conduct

Excellence: Demanding the best from ourselves and others

2019 Annual Report Page 9 of 49



Message from the Chief

It is our departments' commitment to provide the highest level of professional services to the public by protecting lives, property and the environment. It is important for our stake holders, both internally and externally, to understand this. The purpose of this report is to provide that insight and the accomplishments of the fire department during the past year and to highlight the many services and activities that support our community.

Responding to emergencies is our core mission and in the calendar year 2019, the Wildwood City Fire Department responded to 3,832 emergency calls for service. Emergency Medical Service (EMS) calls accounted for 2,228 of those responses. Fire type calls accounted for 1,604 of the emergencies handled. Customer service is our number one goal, and no matter the interaction, all of our members strive to give the best service possible.

Through our aggressive campaign toward grant funding and other funding opportunities, our department continues to progress. We would not be able to continue to provide the services we do without the commitment and support of our governing body and our community. I would like to thank the community for their support and also the support we received from the City of Wildwood, specifically Mayor Ernie Troiano Jr. and Commissioner Pete Byron and Commissioner of Public Safety, Tony Leonetti in 2019.

The Wildwood City Fire Department continues to be a service driven recognized leader in providing emergency services with our resources and a healthy, highly trained and motivated workforce. However, understanding that there is more to the fire service than responding to emergencies, the department continues to remain heavily engaged in the community and has developed a strong working relationship with our school district to help guide and prepare our youth under the concept that failure is not an option! As we look forward, our aim is to continue growing and exceed your expectations.

I am honored to present the 2019 annual report which showcases our dedication and commitment to the citizens of the City of Wildwood as well as our visitors and neighbors. We welcome your concerns and feedback and ask that you please contact us whenever you may have an issue, questions or a concern.

Yours in service,

Ernie Troiano III

Acting Fire Chief Ernest Troiano III, CPM

2019 Annual Report Page 10 of 49

2019 Personnel Milestones



Hires: Two new Career Firefighters were sworn in on July 1, 2019. Firefighter Jacob Spiegel and Firefighter Chad Alvarado were hired and filled two vacant firefighter positions created as a result of a retirement and a transfer.

Retirements: Fire Chief Daniel F. Speigel retired on January 1, 2020 after 28 years of service to the City of Wildwood. Chief Speigel



began his career in April, 1992. Chief Speigel is the only member who served in every position in his career including Firefighter, Lieutenant, Captain, Deputy Fire Chief, and Fire Chief. He was also one of only two father-son combinations who served as Fire Chief in the history of the City of Wildwood.



2019 Annual Report Page 11 of 49

Administration:

Acting Fire Chief Acting Deputy Fire Chief Secretary Daniel Dunn Ernie Troiano III Mary Peer

Fire Prevention Bureau:

Fire Official Fire Inspector Secretary William Cripps Mark Allen Kelly Sweger

Part-time Fire Inspectors

Sean McDevitt

Operations:

A Platoon **B** Platoon

Firefighter Robert Feltwell (OIC) Captain Matt Johnson Firefighter Dave Bannon Firefighter Ryan Troiano Firefighter Tina Sacco Firefighter Nick Palmer Firefighter Ray Walker Firefighter Brendan Phillips Firefighter Jake Spiegel Firefighter John Snyder

C Platoon

D Platoon Captain James Grauel Captain Aldo Sacco Firefighter Adam Feltwell Firefighter Gerry Vessels Firefighter Darrick Kobierowski Firefighter Rich Harron Firefighter John Sharp Firefighter Dave Speigel Firefighter Chad Alvarado Firefighter Mike Pardy (PT)

Part-time Firefighters:

Walter Belles Sr. Kevin Kelly Dale Eggert Jeremy Embs Alex Kolbe Steve Lyons Tom Flynn James Gameron Andy Hilvert Jr. Francis McClain Will Gaskill Adam Layden Chris Wolfe

Volunteer Duty Crew Firefighters:

Mike Johnson Rick Mascio Cornelius Maxwell Herbert Porter Julio Rivera Mike Brown III Cole DiCola Aaron Carter Tom Hurden

2019 Annual Report Page 12 of 49

About Us

The City of Wildwood is a 1.3 square mile seashore resort City that is a popular summer tourist destination for hundreds of thousands of visitors each year. As of the 2010 census the City has a population of 5,325 which can swell to 250,000 or more during the peak summer season. The City is famous for its large boardwalk with numerous shops, restaurants, amusement piers and waterparks and for being home to the World's largest, finest, and safest bathing beach. The City is home to many hotels/motels, apartment/rooming houses, bed and breakfasts, restaurants, bars/nightclubs, as well as many condos and single family residences.

The City of Wildwood has a combination-type Fire Department consisting of a career division and a volunteer division. The Department is led by the Career Fire Chief who has overall responsibility for the administration of the Department. In addition to the Fire Chief there is a Deputy Fire Chief, who along with the Fire Chief, handles administrative and operational duties. The career division consists of 4 platoons with a Captain and 4 firefighters assigned to each platoon. In addition the career division is supplemented by a volunteer duty-crew member and also part-time seasonal staff to increase staffing levels during the busy summer season. The Fire Prevention Bureau is headed by the Fire Official and has one full-time and two part-time fire inspectors assigned. The Volunteer Division consists of the Holly Beach Fire Company # 1 and the Wildwood Fire Company # 1. The Volunteer Battalion Chief is the highest ranking volunteer officer responsible for both companies. The City of Wildwood Fire Department is an all-hazards response organization providing fire suppression, emergency medical services (Basic-Life Support Transport), technical/heavy rescue (high-angle rope rescue, confined space rescue, vehicle extrication, open water rescue, surface ice rescue, hazardous material and trench rescue response), fire prevention, code enforcement and emergency management services.

The City of Wildwood Fire Department protects the municipality with 1-Squad Company, 1-Quint Company, 1-Rescue Company and 1-Engine Company, 4 BLS Ambulances and several support vehicles including a water rescue/utility vehicle for the beach and several 5 ton high-water vehicles. In 2019 the City of Wildwood responded to over 3,800 emergency incidents.

The City of Wildwood Fire Department is proud to have an ISO Class 3 designation and we continuously strive to better that classification.

Facilities and Apparatus

The City of Wildwood Fire Department maintains facilities and apparatus to ensure timely and efficient responses to emergencies. The department has three stations that cover responses for the city although Station's 3-1 and 3-2 are currently not operating for fire responses.

Fire Stations:

Fire Headquarters - 4400 New Jersey Avenue

Headquarters is located within the City Hall building, between City Hall and the Police Department. The offices of the Fire Chief, Deputy Fire Chief and the Fire Prevention Bureau are all located on the second floor of Headquarters. Administrative staff for the Fire Chief's Office and the Fire Prevention Bureau are located here as well. The City's Emergency Operations Center (EOC) is also located at Fire Headquarters.

The Career Division firefighters are located in Headquarters on the first floor. The on-duty platoon handles all emergencies called into the City of Wildwood Fire Department with the following apparatus being assigned to Headquarters:

2017 - 2000 GPM Pierce Squad (first due apparatus)

2014 - 2000 GPM E-One Quint

1988 - Marion Duplex Rescue

2007 – Dodge Ram 2500 (beach response apparatus)

Two – BLS Transport Ambulances (first due)

2007 - ATV Bobcat (special event unit)

Station 3-1 - 4310 Washington Avenue (Holly Beach)

Station 3-1 is located directly across from Fire Headquarters and houses the volunteer division of the department. Although we currently do not utilize this building for fire responses it still houses reserve equipment. The company members of this station still hold their monthly meetings and maintains the charter of the company which was organized in 1884. The station currently houses the following apparatus:

2002 – Chevy utility vehicle (support)

1990 – Army cargo 2.5 ton vehicle (flood responses)

2007 - ATV Bobcat (special event unit)

Station 3-2 – 111 East Pine Avenue (Pine Avenue)

Station 3-2 is located in the northern-end of the city and houses the volunteer division of the department. Although we currently do not utilize this building for fire responses it still houses reserve equipment. The company members of this station still hold their monthly meetings and maintains the charter of the company which was organized in 1896. The station currently houses the following apparatus:

1996 – 1500 GPM Pierce Engine (reserve)

1984 - Jeep Scrambler - Boardwalk support vehicle

2010 - Army Cargo 5 ton vehicle (Flood Responses)

Two – BLS Transport Ambulances (reserve & special events)



Quint Company 3



Squad Company 3



Rescue Company 3



Engine Company 3

2019 Annual Report Page 15 of 49



Operations

The fire department operations division is managed by Acting Deputy Fire Chief Daniel Dunn. Operations is the largest division of the fire department. Operations personnel respond to all requests for service.

In addition personnel also continually conduct mandatory training requirements, assist in public education, conduct fire prevention inspections supporting the inspection

bureau and maintain the fire stations and apparatus.

The ability to improve our service is generated through many ideas and initiatives that originate from the operational members. Their values, energy, commitment and compassion drive many of the departments' functions, programs and activities throughout the year. The operations personnel are faced daily with accomplishing our mission to provide extraordinary service to the community.

OPERATIONS HIGHLIGHTS

- RESPONDED TO 3828 CALLS FOR SERVICE
- 20 CAREER PERSONNEL ACROSS 4 PLATOONS
- 2224 EMERGENCY MEDICAL INCIDENTS
- 1604 SQUAD/ENGINE COMPANY RESPONSES

2019 Annual Report Page 16 of 49

2019 Fire Responses

1 Fire	
111 Building fire	16
112 Fires in structure other than in a building	1
113 Cooking fire, confined to container	32
118 Trash or rubbish fire, contained	3
130 Mobile property (vehicle) fire, Other	1
131 Passenger vehicle fire	1
142 Brush or brush-and-grass mixture fire	2
142M Mulch Fire	10
151 Outside rubbish, trash or waste fire	5
154 Dumpster or other outside trash receptacle fire	5
162 Outside equipment fire	<u>2</u> 78
3 Rescue & Emergency Medical Service Incident	
311 Medical assist, assist EMS crew	582
320 Emergency medical service, other	2
321 EMS call, excluding vehicle accident with injury	6
322 Motor vehicle accident with injuries	25
323 Motor vehicle/pedestrian accident (MV Ped)	7
324 Motor Vehicle Accident with no injuries	8
350 Extrication, rescue, Other	1
352 Extrication of victim(s) from vehicle	2
353 Removal of victim(s) from stalled elevator	23
361 Swimming/recreational water areas rescue	1
363 Swift water rescue	1
364 Surf rescue	6
365 Watercraft rescue	1
381 Rescue or EMS standby	<u>1</u> 66 6
4 Hazardous Condition (No Fire)	000
400 Hazardous condition, other	12
411 Gasoline or other flammable liquid spill	9
412 Gas leak (natural gas or LPG)	80
413 Oil or other combustible liquid spill	2
420 Toxic condition, Other	1
421 Chemical hazard (no spill or leak)	1
422 Chemical spill or leak	3
424 Carbon monoxide incident	2
440 Electrical wiring/equipment problem, other	7
442 Overheated motor	1
444 Power line down	39
445 Arcing, shorted electrical equipment	21
461 Building or structure weakened or collapsed	4
462 Aircraft standby	6
463 Vehicle accident, general cleanup	12 200
5 Service Call	200
500 Service call, other	2
511 Lock-out	4
521 Water evacuation	1
522 Water or steam leak	25
531 Smoke or odor removal	1

2019 Annual Report Page 17 of 49

541 Animal problem 542 Animal rescue 550 Public service assistance, other 551 Assist police or other governmental agency 552 Police matter 553 Public service 554 Assist invalid 555 Defective elevator, no occupants 561 Unauthorized burning 571 Cover assignment, standby, moveup	1 8 8 21 4 29 20 6 3 1 134
6 Good Intent Call	
600 Good intent call, other	28
611 Dispatched & cancelled en route	76
621 Wrong location	1
622 No incident found on arrival at dispatch	29 15
651 Smoke scare, odor of smoke 652 Steam, vapor, fog or dust thought to be smoke	2
661 EMS call, party transported by non-fire	1
671 HazMat release investigation w/no HazMat	2
0.1.11011101.101000 111.00018011011, 110.11011101	<u>=</u> 154
7 False Alarm & False Call	
700 False alarm or false call, other	3
710 Malicious, mischievous false call, Other	2
714 Central station, malicious false alarm	4
715 Local alarm system, malicious false alarm	2
730 System malfunction, other	4
731 Sprinkler activation due to malfunction	4
732 Extinguishing system activation due to malfunction	2
733 Smoke detector activation due to malfunction	52
734 Heat detector activation due to malfunction 735 Alarm system sounded due to malfunction	2 73
736 CO detector activation due to malfunction	73
740 Unintentional transmission of alarm, other	18
741 Sprinkler activation, no fire - unintentional	2
743 Smoke detector activation, no fire – unintentional	31
744 Detector activation, no fire - unintentional	5
745 Alarm system activation, no fire - unintentiona1	152
746 Carbon monoxide detector activation, no CO	<u>4</u>
	367
9 Special Incident Type	
900 Special type of incident, Other	1
911 Citizen complaint	<u>2</u>
	3

2019 Total NFIRS Incidents: 1604

2019 Annual Report Page 18 of 49



307 W. Poplar Ave. 3/7/19



4307 Arctic Ave. 4/17/19



222 E. Schellenger Ave. 8/7/19



425 W. Baker Ave. 8/28/19



E. 13th Ave. 10/25/19

2019 Annual Report Page 19 of 49

2019 EMS Responses

Not Applicable / unavailable	151
General/Other-Other not listed specify in narrative	133
Alcohol /Drug/Toxin - Abuse of Alcohol - Intoxication (F10.92)	130
General/Other - *Weakness (R53.1)	108
General/Other - *Syncope - Syncopal Episode (or Near) (R55)	72
Pain - Extremity (Non-traumatic) (M79.609)	71
Pain - Not Elsewhere Mentioned Sudden Onset (G89.1)	62
Respiratory - Not Otherwise Listed (J98.9)	55
Neuro - Seizure (G40.909)	51
Pain- Abdominal Pain Generalized (R10.84)	51
Respiratory - Acute Onset Distress (J80	49
Alcohol /Drug/Toxin - Abuse of Narcotic (i.e. Heroin) (F11)	48
CV - Chest Pain - *Presumed Cardiac (I20.9)	48
Pain - Back (Non-traumatic) (M54.9)	48
Injury/Trauma - Head without L.O.C. (S06.0X0A)	46
Alcohol /Drug/Toxin - Abuse of Alcohol (F10.9)	43
Injury/Trauma - Face (S09.93)	42
Injury/Trauma - Lower leg (S89.9)	37
Behavioral - Anxiety (F41.9)	34
Injury/Trauma - Wrist, Hand, or Fingers (S69.9)	34
General/Other - *Dizziness (R42)	33
GI/GU - *Nausea (With Vomiting) (R11.2)	33
Pain - Abdominal Pain Acute Onset (R10.0)	33
Pain - Chest (presumed non-cardiac) (R07.89)	28
Neuro - Altered Mental Status (R41.82)	27
General/Other - *Allergic Reaction (T78.40)	26
General/Other - Bleeding or Hematoma Post Procedure/Medical Device (L76.22)	26
NONE-No Specific Complaints no DX noted) (Z71.1)	26
Behavioral - Suicidal/Homicidal Ideation (R45.85)	24
Neuro - Unconscious (R40.20)	23
Injury/Trauma - Not Otherwise Listed (T14.90)	22
Pain - Acute pain due to trauma (G89.11)	20
CV - Hypertension (I10)	18
Injury/Trauma - Shoulder or Upper Arm (S49.9)	18
Endocrine - Hyperglycemia - Diabetic (E13.65)	17
General/Other - Other Unspecified (R53.8)	17
Neuro - Headache (R51)	16
Injury/Trauma - Forearm (S59.91)	15
Injury/Trauma - Head with L.O.C. (S06.0X9A)	15
Respiratory - COPD Exacerbation (J44.1)	15
Injury/Trauma - Foot (S99.92)	14
Behavioral - Mental Disorder Not Otherwise Listed (F99)	13
Behavioral - Strange Behavior (R46.2)	13
Injury/Trauma - Neck (S19.9)	13
Injury/Trauma- Elbow (S59.90)	13
Respiratory - Asthma Exacerbation (J45.901	13

2019 Annual Report Page 20 of 49

Endocrine - Hypoglycemia - Diabetic (E13.64)	12
Infectious - *Common Cold/cough (J00)	12
CV - Chest Pain - Angina (I20.0)	11
GI/GU - *Nausea (Without Vomiting) (R11.0)	11
Injury/Trauma - Lower Back (S39.92)	11
Pain - Chronic (G89.2)	11
Pain - Neck (Non-traumatic) (M54.2)	11
General/Other - Dehydration (E86.0)	10
Injury/Trauma - Ankle (S99.91)	10
General/Other - Death - DOA (G93.82)	9
Injury/Trauma - Eye and/or Orbit (S05)	9
Injury/Trauma - Hip (S79.91)	9
Behavioral - Suicide Attempt (T14.91)	8
CV - *Cardiac Arrest (I46.9)	8
General/Other - *Fever (R50.9)	8
Infectious - Disease Unspecified (B99.9)	8
Neuro - Stroke/CVA (I63.9)	8
Respiratory - Hyperventilation (R06.4)	8
Behavioral - Depression (F32.9)	7
CV - Cardiac Arrhythmia/Dysrhythmia (I49.9)	7
GI/GU - GI Problem Not Otherwise Listed (K92.9)	7
Neuro - Headache - Migraine (G43.9)	7
Alcohol /Drug/Toxin - Abuse of Psychoactive Substance (F19)	6
Behavioral - Uncooperative/unwanted assessment (R45.5)	6
Injury/Trauma - Nose (S09.92)	6
Pain-Flank, Kidney stone suspected (N23)	6
CV - *Hypotension (I95.9)	5
GI/GU - *GI Bleed - Melena (Bloody Stool) (K92.1)	5
Infectious - *Influenza (Flu Like Symptoms) (J11)	5
Burn - Unspecified Degree (T30.0)	4
Injury/Trauma - Nose (S09.92)	4
Environment - Heat Exhaustion (T67.5)	4
Infectious - *Pneumonia (J18.9)	4
Neuro- Neuro Problem Otherwise Listed (G99.8)	4
Alcohol /Drug/Toxin - Abuse of Alcohol - Withdrawal (F10.239)	3
Alcohol /Drug/Toxin Toxic Exposure (Intentional) (T65.92)	3
Behavioral – Disorientation (R41.0)	3
Behavioral - Hallucination - Visual (R44.1)	3
EENT - Eye Pain (Non-traumatic) (H57.10)	3
GI/GU - *GI Bleed - Hematemesis (Vomiting Blood) (K92.0)	3
GI/GU – Diarrhea (K59.1)	3
Injury/Trauma - Thigh (upper leg) (S79.92)	3
OB/GYN - Contractions (O62.0)	3
OB/GYN- Vaginal Bleeding (N93.9)	3
Alcohol /Drug/Toxin - Abuse of Sedative, Hypnotic or Anxiolytic (F13)	2
Alcohol /Drug/Toxin Toxic Exposure (Accidental) (T65.91)	2
Burn - First degree (L55.0)	2
EENT - Foreign Body to Ear (T16)	2
-	

2019 Annual Report Page 21 of 49

General/Other - Cancer (D49)	2
General/Other - Dental/Tooth Pain (K08.8)	2
General/Other - Sickle Cell Anemia/Crisis (D57.0)	2
General/Other – Liver disease (K76.9)	2
GI/GU - GI Problem Not Otherwise Listed (K92.9)	2
Injury/Trauma - Ear (S09.91)	2
Neuro - TIA (transient ischemic attack) (G45.9)	2
Not Recorded	
	2
OB/GYN- Spontaneous Abortion (Miscarriage)(O03)	2
Pain - Chronic pain due to trauma (G89.21)	2
Pain – Fracture of femur Suspected (S72)	2
Pain – Fracture of hip Suspected (S72.0)	2
Pain – Fracture of jaw Suspected (S02.60)	2
Pain - Pelvic or Perineal Pain (R10.2)	2
Respiratory - Pulmonary Edema Acute Onset (J81.0)	2
Alcohol /Drug/Toxin - Abuse of Hallucinogen (F16)	1
Alcohol /Drug/Toxin - Inhalant related disorders (F18)	1
Alcohol /Drug/Toxin - Poisoning unspecified (T65.9)	1
Behavioral - Hallucination - Auditory (R44.0)	1
Burn – Electrocution (T75.4)	1
Burn- Second degree (L55.1)	1
CV - *Cardiac Arrest/Obvious Death (R99)	1
CV - Congestive Heart Failure (CHF) (I50.9)	1
EENT - Foreign Body to Eye (T15)	1
Endocrine Hypoglycemia - Non-diabetic (E16.2)	1
Environment – Stings/Venomous Bites (T63.4)	1
Fracture at wrist Suspected (S62)	1
General/Other- Metabolic Disorder-Other (E88.9)	1
GI/GU- *GERD (Reflux) (K21)	1
GI/GU- Constipation (K59.00)	1
GI/GU- Foreign Body Digestive System (T18.9)	1
GI/GU- Obesity (E66.9)	1
Infectious-Bronchitis-Acute (J20.9)	1
Infectious-Croup (J05.0)	1
Injury/Trauma-Pelvis (S39.93)	1
Injury/Trauma- Thorax (upper chest) (S29.9)	1
Neuro- Stroke (CVA) Hemorrhagic (I62.9)	1
Neuro- Visual Disturbance (H53.9)	1
OB/GYN- Childbirth Uncomplicated (O80)	1
OB/GYN- OB Complaint Not Otherwise Listed (O26.90)	1
OB/GYN- Preterm Labor Without Delivery (O60.0)	1
Pain- Fracture of ankle Suspected (S92.12)	1
Pain- Fracture of clavicle Suspected (S42.0)	1
Pain- Fracture of rib(s), right side Suspected (S22.31)	1
Respiratory- Arrest/Apnea (R06.81)	1
Respiratory- Foreign Body Airway (T17.9)	<u>1</u>
2018 Total EMS Incidents:	2228

2019 Annual Report Page 22 of 49

Major Incident: Deck Collapse- 222 E. Baker Ave.

On Saturday, September 14, 2019 at approximately 18:08 hours the Wildwood City Fire Department, Squad 3 and Rescue 3 along with the North Wildwood Fire Department Quint 2 were dispatched to the 200 block of East Baker Avenue for a reported structural collapse. Squad 3, under the command of Firefighter Gerard Vessels, arrived and immediately reported a major deck collapse with multiple people trapped. He also requested the Cape May County - Regional Urban Search Team (R.U.S.T.). Weather conditions at the time were clear and sunny with a temperature of about 75 degrees.

Deputy Chief Ernie Troiano III arrived and assumed command. DFC Troiano requested multiple medic units, an aeromedical unit along with an EMS Strike Team. A first alarm assignment was also requested. Shortly afterwards Chief Daniel Speigel arrived on scene was briefed by DFC Troiano III and assumed command. Chief Speigel requested a 2nd alarm assignment be transmitted. New Jersey Task Force 1 – Urban Search and Rescue Team was also requested. Cape May County's Emergency Medical Services Coordinator, Chief Sean McDevitt, was requested and dispatched a 2nd EMS Strike Team for ambulances to the scene. Wildwood Police along with neighboring police agencies from North Wildwood, Wildwood Crest and Lower Twp. responded and assisted with traffic and crowd control as well as transferring patients to awaiting ambulances.

The building is a seven-unit multiple family dwelling condo building. The 2nd and 3rd floor front decks suffered a complete "pancake" type collapse trapping multiple people.

In total there twenty-one (21) patients of which seventeen (17) people were transported to Cape Regional Medical Center. One (1) victim was airlifted to Atlantic City Medical Center's Trauma Unit – City Division from the scene and there were three (3) refusals on scene. It was estimated that four to six (4-6) victims had either transported themselves or were transported by personally owned vehicles (POV's) to Cape Regional Medical Center. All patients were extricated, triaged and transported to medical facilities within one hour.





2019 Annual Report Page 23 of 49

Fire Prevention Bureau



The Bureau of Fire Prevention is headed by Fire Official William Cripps. Firefighter Mark Allen is detailed to the bureau as a Fire Inspector. During the busy summer season 2 part-time Fire Inspectors are hired to assist with the inspection work load. The personnel of the Bureau focus on all aspects of life safety. Their primary objective is to reduce preventable deaths, injuries and property loss through public education programs, fire inspections of all commercial

and non-owner occupied occupancies and through enforcement of the New Jersey Uniform Fire Code. The office also oversees NJ State Housing Inspections.

The Bureau educates building owners and tenants while conducting fire safety inspections. This helps to gain voluntary compliance, as well as limit the number of repeat violations in the future. The fire inspectors conduct annual fire safety inspections of existing commercial properties each year which may result in follow-up inspections to ensure compliance.





2019 Annual Report Page 24 of 49

Fire Inspection Bureau activities for 2019

Life Hazard Uses

Periodic Inspections: 247
Re-Inspections: 167
Complaints: 4
Follow-ups: 0
Others: 25

Violations: 389 Certificates Issued: 258

Non-Life Hazard Uses

Periodic Inspections: 2884
Re-Inspections: 1457
Complaints: 15
Follow-ups: 22
Others: 693

Violations: 1253 Certificates Issued: 2840

Bureau of Housing Inspection

Periodic Inspections 1648 (units)

Total Inspections: 7,182

2019 Annual Report Page 25 of 49

Training & Education

The Wildwood City Fire Department continues to maintain a high level of commitment and dedication to training. The city presents a unique geographic make-up with a number of high community risks to include high-rise buildings, confined spaces, amusement rides and open bodies of water. Over the years, the fire service has evolved into an "all hazards" approach agency with the Wildwood City Fire Department being no exception. Firefighters are the initial responders to all water related emergencies to include, but not limited to, the bay, the beach during periods that the Lifeguards are off-duty, tidal flooding and natural disasters.

Since the Wildwood City Fire Department embraces the "all hazards" approach our firefighters are highly trained to not only respond to the community's needs but to mitigate the hazards that are present. Members of the department spent well over 4,000 hours in over 100 topics in education in 2019.

One notable course completed in January, 2019 was the Sterling-FCX Emergency Escape System training that was conducted for all Department members. This training and the escape systems were made possible by a grant in the amount of \$13,675 that was received from the Joey D Foundation. The Lt. Joseph P. DiBernardo Memorial Foundation (Joey D Foundation) believes that firefighters can't save lives if they can't save themselves. Too often firefighters become trapped unexpectedly due to collapse, flashover, backdraft or more and need to get out FAST. Sometimes the only way out is a window. This organization knows this all too well – founded by people directly impacted by the FDNY "Black Sunday" where 3 firefighters lost their lives and 3 suffered life-changing injuries – all because they had no way out but a 5th story window. The foundation is committed to providing personal safety systems and training to fire departments in need and thanks to this grant our firefighters are now equipped, trained, and more importantly safer as a result.

For more information on the Joey D Foundation and FDNY "Black Sunday" please visit: https://www.joeydfoundation.org/

https://www.youtube.com/watch?v=XXo25xL01MM



2019 Annual Report Page 26 of 49

Training Courses Completed 2019:

NJ Department of Community Affairs - Housing Inspector

NJ Division of Fire Safety - Instructor Level II

Self-Contained Breathing Apparatus (SCBA)

NJ Career Fire Chief's Leadership Seminar

Trench Operations Refresher

Open-water Rescue Operations

Rescue Company Operations

Swiftwater Awareness, Operations, and Technician

Swiftwater Boat Operator

FOCUS- Fire Service Organizational Culture of Safety, Culture Camp

Critical Asset Risk Management

Critical Decision Making for Complex Coordinated Attacks

Threat and Hazard Identification and Risk Assessment

Critical Infrastructure Security and Resilience Awareness

Vehicle Extrication

Engine Company Operations

Truck Company Operations

National Fire Academy

Elevator Emergencies

Firehouse Expo

Driver Training

Fire Inspector

Fire Official

Fire Officer





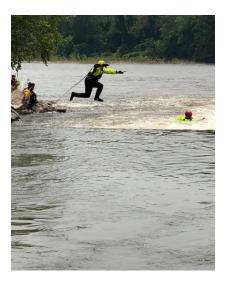


2019 Annual Report Page 27 of 49

Special Units

Regional Urban Search Team (R.U.S.T.)

The Regional Urban Search Team is a highly-specialized team of fire department members trained in structural collapses, confined space rescue, high-angle rope rescue, surface ice/water rescue and trench rescue. The team is a county asset who would be able to respond to any such emergencies. In 2019 the team completed Swiftwater Technician and Boat Operator certification training. Members also received refresher training in target hazard rope rescue and trench rescue operations. The members must maintain a high level of proficiency in all technical aspects for these low frequency/high risk events.









2019 Annual Report Page 28 of 49

On December 11, 2019 Wildwood City Firefighters assigned to the Cape May County Regional Urban Search Team conducted an all-day structural collapse training exercise with over 125 first responders representing over 25 local, county, and state agencies. The training was a simulated building collapse with 6 victims trapped. County USAR teams from Cumberland, Gloucester, Burlington, and Camden all participated. This was a great opportunity to exercise our USAR resources and train together. This type of training allows us to prepare for major incidents that require multiple resources.









2019 Annual Report Page 29 of 49

Special Units - continued

Honor Guard

In 2019 the Honor Guard had the privilege of "Presenting the Colors" during several highly attended and public events.

- During the New Jersey State Firemen's Association's annual convention in September, attended by over 7,000 firefighters from the state of N.J.
- During the Wildwood Business Improvement District's (BID) Annual September 11th memorial ceremony held at the Byrne Plaza.
- At a Philadelphia Flyers game in January and a Philadelphia Phillies game in August.
- During the Veteran's Sunrise Flag Service in honor of Ronald A. Kublik, US Army, 75th Ranger Regiment who was killed in action in 2010.
- During the Disabled Veterans of America New Jersey Chapter Convention at the Wildwood Convention Center.







2019 Annual Report Page 30 of 49

Special Units - continued

Awards Committee

The department's second annual "MEDAL DAY" in 2019 was held in May to recognize employees of the Wildwood City Fire Department who often perform in a manner that deserves special recognition. The city and command staff identifies and recognizes these individuals because of their various achievements. The ceremony was held on May 18, 2019 and a list of the award recipients is listed below:

• Firefighter Response Award Captain Daniel Dunn (408 incidents)

• EMS Response Award Firefighter Brendan Phillips (359 incidents)

Administrative Award
 Captain Matthew Johnson

Exceptional Duty Award Captain James Grauel

EMS Lifesaving citation
 Firefighters Ryan Troiano, Adam Feltwell,

Rich Harron, and Dave Speigel

Lifesaving citation
 Chief Daniel Speigel and Firefighter Tina Sacco and

Nick Palmer.

• Meritorious Conduct Firefighters Ryan Troiano, Darrick Kobierowski,

Matt Long, and Rich Harron

Disaster Commendation
 Captain Matthew Johnson

• Civilian Service Award Mr. Robert Davis (Bob's Auto Body)

See appendix A for detailed information to the above.



2019 Annual Report Page 31 of 49

Office of Emergency Management



Acting Deputy Fire Chief Daniel Dunn heads the Office of Emergency Management (O.E.M.) for the City of Wildwood. The mission of the Emergency Management Division is to develop plans and procedures that provide effective responses to all threats facing the City of Wildwood. By developing and exercising the all-hazards plans we strive to minimize the impacts of an emergency or disaster on our citizens, visitors, property, the environment and the City of Wildwood.

The Emergency Management Division works closely with public and private sector partners to ensure we are able to coordinate during an emergency or disaster. This coordination requires planning and close relationships with local, county, state and federal partners.

During 2019 the Wildwood City Office of Emergency Management continued to update several areas of the City's Emergency Operations Plan. Constant review and updating of this plan allows the City to be ready in the event of a disaster or emergency that requires the implementation and activation of various emergency support functions.

Also, in 2019 several members of the Fire Department completed the Critical Infrastructure Protection program through the Texas A&M Engineering Extension Service (TEEX). This educational program will allow for enhanced planning for the City's critical infrastructure as well as better identification of the threats and hazards we face.





2019 Annual Report Page 32 of 49

Office of Emergency Management (Continued)

The Office of Emergency Management administers the CodeRed community notification program. This program enables residents and visitors to sign up to receive a phone call in the event of an emergency or natural disaster such as hurricanes, flooding, snow storms or nor'easters. In 2019, the OEM had to send out 8 emergency notifications for 5 significant weather events that included coastal tidal flooding and storms. Fortunately, 2019 did not see any weather events that resulted in major property damage.

With much of the city being low-lying areas, any time there is the possibility for flooding this system allows city officials to immediately contact those who have signed up for the notifications to be briefed on the latest projections of approaching storms.

Residents are encouraged to sign up for this notification by visiting the City of Wildwood's website under Departments, Public Safety, Emergency Management or by typing the link below into your browser:

https://public.coderedweb.com/cne/en-US/5A633ADA497E





2019 Annual Report Page 33 of 49

Community Relations and Outreach

The Wildwood City Fire Department has always been very active within the community with our members belonging to many community and civic organizations promoting the betterment of the city.

We also continuously research and implement new initiatives delivering important fire and life safety messages through various outlets to the citizens, visitors and our business community.

In 2019 we continued our "Stop the Bleed" campaign. This program's goal is to train every American in basic bleeding control techniques and to work tirelessly toward placing bleeding control kits in every public venue, including schools, community centers, places of worship, and other places of assembly. Captain James Grauel led this program delivering it to civilians and other community organizations. In 2019 we trained 86 residents in Stop the Bleed training. This training allows them to take action, turning them from bystanders into responders during the critical time of an



emergency prior to the arrival of First Responders. Also, in 2019 utilizing Joint Insurance Safety funds the Department installed bleeding control kits in several City buildings. We look forward to continuing and expanding this program in the future. Any resident or business organization interested in the training can contact our Department for further information.





2019 Annual Report Page 34 of 49

In 2018 the Wildwood City Fire Department began an "Adopt-a-School" program where the on-duty Firefighters visit the local elementary and high schools. The Adopt-a-school Program is designed to reach our young citizens and build a strong relationship between them and the Wildwood City Fire Department. It is the goal of this program to improve communications between the fire department, school officials, students and parents. The Adopt-a-School Program goes further by not only providing school children with the education needed to prevent fires but by providing opportunities for Firefighters to serve as role models.



In the fall of 2019 as part of the Adopt-A-School program each Platoon adopted a class from Wildwood High School to assist them with building their class floats for the Annual WHS Homecoming Parade. This great endeavor resulted in four awesome floats and great interaction between the students at WHS and our firefighters.













2019 Annual Report Page 35 of 49

Fire Official William Cripps coordinated the 3rd annual cadet program for children 10-17 years of age. This week long summer camp taught kids the various aspects of firefighting and emergency medical services. The children learned about Engine Company, Truck Company, Rescue Company operations, EMS and water rescue. The event continues to grow and is looked forward to by not only the children who attend but the many firefighters who volunteer their time during the week-long program.













CADET Class 19-01

2019 Annual Report Page 36 of 49

September 11th is always remembered by the members of the fire department with the effect it had on our country and the fire service as a whole. In addition to working with the Business Improvement District (B.I.D) in 2019 to host the 3rd annual September 11th memorial service at the Byrne Plaza, Captain James Grauel coordinated the 3rd annual Wildwood September 11th Memorial Stair Climb. Each participant pays tribute to a FDNY firefighter by climbing or walking the equivalent of the 110 stories of the World Trade Center. Through firefighter and community participation we can ensure that each of the 343 firefighters are honored and that the world knows that we will never forget. The proceeds of these events help the National Fallen Firefighters Foundation create and maintain programs that support fire service survivors. This event raised over \$ 20,000. This year's event was held on the Sunday of the Firefighter's convention and is anticipated to be held that day each year.









2019 Annual Report Page 37 of 49

The Wildwood City Fire Department also continues the Lt. Ronald Allison Memorial Scholarship, Santa Claus visits to the schools, Special Olympics Polar Plunge, Lunch with Lynch Program and many others each year. One new initiative taken by Firefighter Brendan Phillips in the summer of 2019 was partnering with the Morey's Piers Kids Camp to present fire safety lessons and equipment demonstrations to the camp attendees. Yet another new initiative during the summer was the Wildwood City Fire Department partnering with the Wildwood Beach Patrol and the Travis Manion Foundation to conduct a beach clean-up. If there is an event taking place in the community odds are that you will see members of our Department participating.

















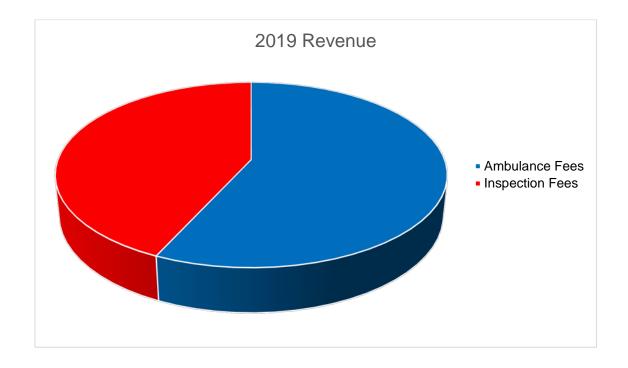
2019 Annual Report Page 38 of 49

2019 Revenue

The Wildwood City Fire Department offsets many of the costs associated with the services we provide through various fees and permits. The department contracts with a billing agency to administer the fee collection associated with ambulance services.

The fire prevention fees are collected "in-house" with our administrative support staff located in Fire Headquarters.

In 2019 the Wildwood City Fire Department collected a total of **\$813,124.01**. This is a decrease of \$26,550.63 collected in 2018, which the majority of was due to 196 fewer EMS calls in 2019.



Fire Safety & Housing Inspection: Emergency Medical Services: \$350,842.36 \$462,281.65

Total Revenue for 2019:

\$813,124.01

2019 Annual Report Page 39 of 49

Achievements: 2019

- Hired two career firefighters in July to maintain our current level of staffing.
- Placed in service a new 4x4 ambulance, Ambulance 3-3.
- Ordered the new Rescue Apparatus (Rescue Co. 3) for the Cape May County Urban Search Team (R.U.S.T.) with anticipated delivery in spring 2020.
- Increased participation in the Cape May County Rescue Task Force (Active shooter/hostile incident). Developed County-wide policy.
- Received donation of two new EMS bicycles from the Wildwood Business Improvement District and the Boardwalk Special Improvement District to be utilized during special events to include concerts at the Byrne Plaza, boardwalk events, etc.
- Increased "Presentation of Colors" by our Honor Guard. The Honor Guard presented the Colors at multiple events including a Philadelphia Flyer and Philadelphia Phillies game.
- Completed department-wide Sterling FCX Emergency Escape System training that was made possible through a grant from the Lt. Joseph DiBernardo (Joey D) Foundation.
- Trained over 80 residents in Stop the Bleed training and installed Bleeding Control kits in City Hall, the Byrne Community Center, and Wildwood Sewer Utility.
- Completed radio communications upgrades with new equipment.
- Completed a voluntary Full Service Safety survey by the New Jersey Dept. of Labor (PEOSH) and Full Service Occupational Health visit by the New Jersey Department of Health.
- Partnered with the Wildwood Beach Patrol and Travis Manion Foundation to host a beach clean-up in honor of two former WBP lifeguards who were killed in action in the Vietnam War.
- Dedicated Memorial Plaques at the sites of the Department's two line-ofduty deaths for Firefighter Charles Bonner and Lt. Joseph Walto.

2019 Annual Report Page 40 of 49

Goals/Objectives: 2020

- Purchase an ASAP Medstat ATV EMS unit to be used for the many beach events held annually in the City of Wildwood.
- Take delivery of and place in service the new Rescue Co. 3 apparatus purchased by Cape May County for the R.U.S.T. team.
- Seek Assistance to Firefighters Grant (AFG) funding for the purchase of powered stretchers for our four BLS ambulances.
- Expand Bleeding Control/Stop the Bleed training programs to the local business community.
- Participate in the Wildwood High School after school program and lead a fitness program to students to increase character development in the community.
- Establish a strength training club as part of an overall wellness/fitness program.
- Continue participation in the Cape May County Rescue Task Force working group and implement policy,
- Continued increased presence of our Honor Guard at various community events.
- Installation of "Bleeding Control Kits" in additional City buildings for use by employees who have been trained.
- Explore the possibility of implementing a "Marine Unit" within the Department.
- Continue to seek and pursue any and all grant funding opportunities to assist our Department in carrying out our mission.

2019 Annual Report Page 41 of 49

A Final Word

The Wildwood City Fire Department is dedicated to serving the residents, visitors and community of the City of Wildwood.

The Fire Department continues to explore methods to enhance and improve our services. We always welcome comments from our citizens.

For additional information on the department and the services we provide please visit our social media outlets:



City of Wildwood Website: http://wildwoodnj.org/wp/



Department Website: http://wildwoodfirerescue.com/



@TheShoreHouse38



https://www.facebook.com/WildwoodCityFD/?ref=aymt_homepage_panel



@wildwoodfiredept.

2019 Annual Report Page 42 of 49

Contact Information

Administration:

Acting Chief Ernie Troiano III - 609-846-2061

etroiano3@wildwoodnj.org

Acting Deputy Chief Daniel Dunn - 609-846-2038

d.dunn@wildwoodnj.org

Mary Peer - 609-846-2028

mpeer@wildwoodnj.org

Administrations Fax # - 609-522-4965

Fire Prevention Bureau:

Fire Official William Cripps – 609-846-2033

wcripps@wildwoodnj.org

Fire Inspector Mark Allen – 609-846-2031

mallen@wildwoodnj.org

Kelly Sweger – 609-846-2030

ksweger@wildwoodnj.org

Fire Stations:

Headquarters Phone (non-emergemcy) – 609-522-1110

A Platoon - OIC Robert Feltwell - rfeltwell@wildwoodnj.org
B Platoon - Captain Matt Johnson - mjohnson@wildwoodnj.org
C Platoon - Captain James Grauel - jgrauel@wildwoodnj.org
D Platoon - Captain Aldo Sacco - asacco@wildwoodnj.org

Headquarters Fax # - 609-729-7206

Station 3-1 - 609-522-0005

(4310 Washington Avenue)

Station 3-2 - 609-522-2654

(111 East Pine Avenue)

2019 Annual Report Page 43 of 49

Appendix A - Awards

Firefighter Response Award

Criteria: This is awarded annually to the firefighter who responded to the highest number of fire related incidents during the year.

During 2018 the City of Wildwood Fire Department responded to 1707 fire related incidents. These vary from activated fire alarms, motor vehicle crashes to dwelling or building fires.

The 2018 Recipient of the Firefighter Response Award is Captain Daniel Dunn who responded to 408 fire related calls during the year. Captain Dunn began his career in January, 2004 and was promoted to Captain in November, 2016. Captain Dunn also received this award for the year 2017 with 371 fire responses.

EMS Response Award

Criteria: This is awarded annually to the firefighter who responded to the highest number of EMS related incidents during the year.

During 2018 The City of Wildwood Fire Department responded to 2424 EMS related incidents.

The 2018 Recipient of the EMS Response Award is Firefighter Brendan Phillips who responded to 359 medical calls. Firefighter Phillips began his career in November 2016 and is currently assigned to the Charlie Platoon. Firefighter Phillips also received this award for the year 2017 with 407 emergency medical responds.



2019 Annual Report Page 44 of 49

Administrative Award

Criteria: This is awarded to a member of the department who has contributed an excessive amount of time and effort into increasing the efficiency of the department.

The City of Wildwood Fire Department has been the lead agency for several years for the Cape May County Regional Urban Search Team (R.U.S.T.). As such this member has been tasked with the scheduling of training, purchasing and maintenance of equipment along with delivering presentations to area departments as to our mission. This is in addition to ensuring and responding to technical emergencies throughout the county.

The 2018 Recipient of the Administrative Award is Captain Matt Johnson. Captain Johnson was hired in August 2011 and was promoted to Captain in November 2016.



Exceptional Duty Award

Criteria: This is awarded to a member of the department for the highly credible accomplishment of bringing public acclaim to the department or fire service as a result of devotion to duty.

The recipient of this award had begun researching the "Stop the Bleed" national campaign, became trained and has delivered this program to dozens of civilians to include teachers in the local school system, church organizations along with a majority of City of Wildwood civilian employees in the water department, the recreation department and the municipal building.

The 2018 Recipient of the Exceptional Duty Award is Captain James Grauel. Captain Grauel was hired in May 2001 and promoted to Captain in August 2011.



2019 Annual Report Page 45 of 49

EMS Lifesaving Citation

Criteria: To receive the EMS lifesaving commendation, the firefighter(s) must be a member of the department who are principally involved in saving the life of another person and whose personal actions were directly responsible for saving that life.

On February 26, 2018 at 16:36 hours Ambulance 3-1 was dispatched to 201 Neptune Avenue in West Wildwood for a possible stoke patient. Squad Company 3 responded as well for assistance. While in-route responding units were advised that CPR was in progress. Ambulance 3-1 arrived on location and found the patient's wife performing CPR while West Wildwood PD Officer Gibson began applying the AED. Ambulance 3-1 and Squad Company 3's crews immediately took over patient care. A shock was delivered prior to firefighters continuing CPR. After approximately one minute of CPR following the shock the patient not only regained a pulse but also became responsive. Medic 5 arrived on location and began taking Advanced Life Support measures as the patient was being stabilized. The patient was then ground transported to Atlantic City Regional Medical Center - Mainland Division for further treatment. The patient made a full recovery.

The Citation for EMS Lifesaving is being awarded to Firefighters Adam Feltwell, Rich Harron, Ryan Troiano and Dave Speigel. This is the first EMS Lifesaving Medal for Firefighter Adam Feltwell and the second EMS Lifesaving Medal for Firefighters Harron, Troiano and Speigel

Meritorious Conduct Award

Criteria: To receive the Meritorious Medal, the firefighter must be a member of the department who performs a notable act of distinction in the performance of duty and reflects integrity and devotion.

On the morning of July 29, 2018 members of the department were assigned to the beach to provide EMS coverage for a sporting event. At 09:48 hours while waiting for the event to begin Firefighter Kobierowski noticed two swimmers in distress down beach. Quickly realizing that the beaches were not yet guarded at this time of the morning Firefighter Kobierowski and his partner Firefighter Matt Long responded to the swimmers location. Confirming that the two swimmers were in distress the Firefighters radioed to dispatch as well as other fire department units on the beach that they had a water rescue at their location. Both Firefighters Kobierowski and Long commandeered a Wildwood Beach Patrol lifeguard boat and rowed out to the victims where contact was made. The two victims were then assisted to shallow water allowing them to safely walk to shore.

The Citation for Meritorious Conduct is being awarded to Firefighter Darrick Kobierowski and Firefighter Matt Long. Firefighter Kobierowski was hired in July 2014 and is currently assigned to Delta Platoon. Firefighter Matt Long was hired in October 2014 and has recently transferred to the Ocean City Fire Department in the city he was born and raised in. We also wish Firefighter Long a safe and healthy career in his new position.

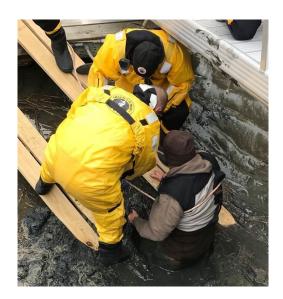
2019 Annual Report Page 46 of 49

Meritorious Conduct Award

Criteria: To receive the Meritorious Medal, the firefighter must be a member of the department who performs a notable act of distinction in the performance of duty and reflects integrity and devotion.

On the afternoon of March 15, 2018 Squad Co. 3 was on a training assignment when Captain Matt Johnson overheard dispatch sending a police officer to 506 W. Rio Grande Ave., in the area of the Boathouse Restaurant, for a person stuck in the mud. Squad Co. 3 self-dispatched and began responding. Captain Johnson had Ambulance 3's crew retrieve Rescue Co. 3 to utilize the equipment that is on that apparatus. Deputy 3 arrived on scene and confirmed a man stuck waist deep in the mud. The victim was conscious and oriented but unable to self-extricate because of the suction created by the mud. Squad Co. 3 arrived and was advised that they were dealing with an incoming tide. Captain Johnson along with Firefighter Ryan Troiano and Firefighter Rich Harron quickly donned cold water rescue suits while Firefighters Brendan Phillips and Dave Speigel began retrieving the equipment necessary to effect the rescue. Firefighters Troiano and Harron entered the water using wood planks spanning from the dock to the mud to prevent the crew from sinking into the mud. Firefighters Troiano and Harron quickly secured the victim using a rope and began digging the mud out from around him. Several minutes later the victim was freed from the mud and pulled safely to the dock. The victim was assessed on scene by Ambulance 3.

The Citation for Meritorious Conduct is awarded to Firefighter Ryan Troiano and Firefighter Rich Harron. Firefighter Troiano was hired in December, 2009 and Firefighter Harron was hired in June, 2015. Both Firefighters are currently assigned to Bravo Platoon.



2019 Annual Report Page 47 of 49

Disaster Commendation Award

Criteria: To receive the Disaster Commendation the member(s) of the department must be on duty serving the pubic during any natural disaster recognized by the Department or City.

On September 11, 2018 members of the New Jersey Task Force-1 were deployed to North Carolina to assist in the rescue and evacuation efforts of the citizens effected by Hurricane Florence. It was on that day that Captain Matthew Johnson, a Logistics Specialist with the team, deployed to North Carolina as well. Captain Johnson and his team were sent to Bladen County where they faced the brunt of the hurricane before being able to begin the rescue efforts of countless people and pets from their flooded homes. Captain Johnson was deployed for almost two weeks before returning home to New Jersey on September 24, 2018.

The 2018 recipient of the Disaster Commendation is awarded to Captain Matt Johnson. This will be Captain Johnson's fourth Disaster Commendation as he previously earned the award for Superstorm Sandy, Winter Storm Jonas, and Hurricane Matthew.



2019 Annual Report Page 48 of 49

The Civilian Service Award

Criteria: To receive the Civilian Service Award, the recipient may not be an active member of the department, but volunteered his or her own time to help serve the department in a non-operational roll and assist the department in a highly commendable manner. This person has also made a positive impact on the community through their countless effort, dedication, and kind acts.

We have long and very productive relationships with organizations and businesses throughout our community. However, this business owner has always assisted the department and its members on emergency scenes, assisted with the moving of vehicles for training purposes and has taken his own time and equipment to assist our department in retrieving training props from not only within the State of New Jersey but has gone to other states in helping our department with various projects.

During storms he makes himself and his resources available not only to our department but to the community in whole. He is never more than a phone call away. Without his dedication and commitment to our department many of the initiatives we undertake just would not occur.

The 2018 recipient of the Civilian Award is presented to Mr. Robert Davis of Bob's Auto Body here in the City of Wildwood.



2019 Annual Report Page 49 of 49